Conference Itinerary

Day 1

8:00 – 9:00 a.m. – Registration & Continental Breakfast
Location: Main Foyer

9:00 – 9:20 a.m. – Welcome & Opening Remarks
Speaker:

- **Dr. Maya Chen**, Conference Chair & Director, Centre for Integrated Care

9:20 – 10:15 a.m. – Opening Keynote
Session: *Building a Resilient, Patient-Centred Health System*
Speaker:

- **Dr. Daniel Kapoor**, Chief Medical Officer, Northern Lakes Health Network

10:15 – 10:45 a.m. – Networking Break & Exhibits Open

10:45 – 11:45 a.m. – Plenary Session
Session: *From Data to Decisions: Using Real-Time Insights to Improve Care*
Speaker:

- **Sarah McAllister, MBA**, VP, Strategy & Analytics, MetroCare Health Alliance

11:45 a.m. – 1:00 p.m. – Lunch & Poster Gallery

1:00 – 2:00 p.m. – Breakout Sessions (Choose One)

1. **Clinical Innovation Track**

   o *Reimagining Chronic Disease Management in Primary Care*

   o **Speaker:** Dr. Aisha Rahman, Family Physician & Clinical Lead, Downtown Community Health Centre

2. **Digital Health & Technology Track**

   o *Virtual Care 2.0: Beyond the Video Visit*

   o **Speaker:** Jason Li, Director, Digital Health Programs, Horizon Health Collaborative

3. **Health Equity Track**

   o *Bridging the Gap: Culturally Safe Care in Diverse Communities*

   o **Speaker:** Dr. Isabelle Tremblay, Public Health Specialist, Centre for Health Equity & Inclusion

2:00 – 2:15 p.m. – Stretch Break

2:15 – 3:15 p.m. – Breakout Sessions (Choose One)

1. **Leadership & Workforce Track**

   o *Supporting Staff Well-Being in High-Pressure Environments*

   o **Speaker:** Michael O'Connor, Director of People & Culture, Regional Health Services

2. **Innovation Showcase Track**

   o *Pilot to Scale: Lessons from a Hospital-at-Home Program*

   o **Speaker:** Dr. Elena Rossi, Medical Director, Hospital-at-Home Initiative

3. **Community Care Track**

   o *Partnering with Community Organizations for Better Outcomes*

   o **Speaker:** Olivia Martinez, Executive Director, Healthy Communities Coalition

3:15 – 3:45 p.m. – Refreshment Break & Exhibit Hall

3:45 – 4:30 p.m. – Panel Discussion
Session: *The Future of Integrated Care in Ontario*
Panelists:

- Dr. Maya Chen, Conference Chair

- **Rajiv Patel, MHA**, Regional Director, Integrated Care Networks

- **Linda Brooks, RN**, Director of Care, Lakeside Long-Term Care

- **Nicole Grant**, CEO, Community Wellness Partners

4:30 – 5:30 p.m. – Welcome Reception
Location: Exhibit Hall

Day 2

8:00 – 9:00 a.m. – Networking Breakfast with Exhibitors

9:00 – 9:10 a.m. – Day 2 Opening Remarks
Speaker:

- **Jordan Singh, Program Director, Annual Health Conference**

9:10 – 10:05 a.m. – Morning Keynote
Session: *Health Equity by Design: Making Fair Access the Default*
Speaker:

- **Dr. Camille Johnson, Vice President, Population Health & Equity, Urban Health Collaborative**

10:05 – 10:30 a.m. – Coffee Break

10:30 – 11:30 a.m. – Concurrent Breakout Sessions

1. **Equity in Practice Track**
   - *Improving Access for Rural and Northern Communities*
   - **Speaker: Dr. Liam Fraser, Medical Director, Northern Outreach Program**

2. **Digital Transformation Track**
   - *Interoperability in the Real World: Connecting Systems and Teams*
   - **Speaker: Priya Nair, Director of Clinical Informatics, Provincial Health Network**

3. **Quality & Safety Track**
   - *Reducing Avoidable Readmissions: What Actually Works*
   - **Speaker: Dr. Emily Park, Quality Improvement Lead, Riverbend General Hospital**

11:30 a.m. – 12:15 p.m. – Networking Roundtables
Facilitated discussions by topic (digital health, workforce, equity, community partnerships).

12:15 – 1:30 p.m. – Lunch & Innovation Spotlight
Short demos from selected solution providers.

1:30 – 2:15 p.m. – Featured Session
Session: *Supporting the Health Workforce: Recruitment, Retention, and Renewal*
Speaker:

- **Karen Douglas, CHRL, Chief Human Resources Officer, Evergreen Health Services**

2:15 – 2:30 p.m. – Break

2:30 – 3:30 p.m. – Concurrent Breakout Sessions

1. **Workforce & Leadership Track**
   - *Leading Through Change: Practical Tools for Health Leaders*
   - **Speaker: Mark Bennett, Executive Coach & Former Hospital CEO**

2. **Innovation & Technology Track**
   - *AI in Healthcare: Practical Use Cases for Today*
   - **Speaker: Dr. Sofia Nguyen, Director, Clinical Analytics & Innovation**

3. **Community & Public Health Track**
   - *Partnering with Patients and Families as Co-Designers*

o **Speaker: Hannah Lewis, Patient Partner & Advisory Council Chair**

3:30 – 4:00 p.m. – Refreshment Break

4:00 – 5:00 p.m. – Plenary Panel
Session: *From Pilot Projects to System-Wide Impact*
Moderator:

- **Sarah McAllister, VP, Strategy & Analytics, MetroCare Health Alliance**
Panelists:

- **Dr. Daniel Kapoor, Chief Medical Officer, Northern Lakes Health Network**

- **Olivia Martinez, Executive Director, Healthy Communities Coalition**

- **Priya Nair, Director of Clinical Informatics, Provincial Health Network**

5:15 – 6:30 p.m. – Networking Reception & Poster Awards

Day 3

8:00 – 9:00 a.m. – Breakfast & "Meet the Speakers" Tables

9:00 – 9:05 a.m. – Welcome & Day 3 Overview
Speaker:

- **Dr. Maya Chen**, Conference Chair

9:05 – 9:50 a.m. – Morning Keynote
Session: *From Conference Room to Clinic: Making Change Stick*
Speaker:

- **Dr. Robert Ellis**, Medical Director, Continuous Improvement, Prairie View Health System

9:50 – 10:15 a.m. – Coffee Break

10:15 – 11:15 a.m. – Concurrent Breakout Sessions

1. **Implementation Track**

   o *Building an Action Plan: Tools for Implementation Back Home*

   o **Speaker:** Jenna Wallace, Improvement Specialist, Healthcare Transformation Lab

2. **Patient Experience Track**

   o *Designing Seamless Patient Journeys Across Settings*

   o **Speaker:** Dr. Noor Ahmed, Director, Patient Experience & Engagement

3. **Data & Outcomes Track**

- *Measuring What Matters: Choosing the Right Metrics*
- **Speaker:** David Chen, Manager, Clinical Outcomes & Reporting

11:15 a.m. – 12:15 p.m. – Closing Plenary Workshop
Session: *90-Day Action Sprints: What Will You Do First?*
Facilitators guide attendees to outline next steps, metrics, and timelines.

12:15 – 1:30 p.m. – Networking Lunch & Final Exhibit Visits

1:30 – 2:15 p.m. – Closing Keynote
Session: *The Next Decade of Healthcare: Opportunities and Responsibilities*
Speaker:

- **Dr. Helena Costa**, Senior Fellow, Institute for Health Systems Innovation

2:15 – 2:30 p.m. – Conference Wrap-Up & Farewell
Speakers:

- Dr. Maya Chen, Conference Chair
- Jordan Singh, Program Director

2:30 p.m. – Conference Adjourns